



Safe Stay Programme

“Elounda Beach Safe Stay”, is an advanced programme implemented by the hotel’s health and safety team using the latest technology. It will ensure a safe environment for all our guests, employees and associates.



Your Arrival



Quick and contactless check-in process through the Elounda Beach application



All luggage will be sanitised upon arrival



Contactless sanitiser dispensers, available at the hotel reception and all entrances



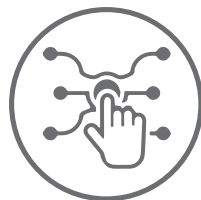
Keys & key cards will be sanitised and collected by guests only



Your Accommodation



All villas & suites are carefully cleaned, sanitised and sealed before a new guest arrives



We pay special attention to high-touch items & surfaces by strictly following NPHO protocols



Housekeeping daily service and evening turndown service, carried out following NPHO protocols



Fully pre-stocked mini-bar available on request. Order any items during check-in or before arrival



Your Restaurants & Bars



A la Carte Breakfast tailored to guests' needs. Room Service in your Suites or Private villa. Digital menus, are also available on the app



All bars guarantee safe spaces. Nuts and snacks will be served in sealed portions. Digital menus available on the app



Restaurant managers will ensure sanitisation levels at all venues are increased as advised by the NHPO



All outlets are located in open-air spaces surrounded by luscious gardens and a glistening seafront for an idyllic and safe experience



Your Activities



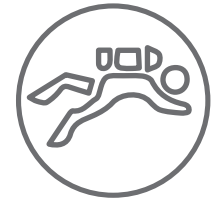
Advance booking of spa therapies & massage booking is required. All cabins are deeply sanitised after each appointment.



Gym and sports court open by appointment only. A maximum of two people in the gym for each 1-hour session



Beach sunbeds are reserved for the same guest throughout the stay. A sanitization programme is implemented daily



All water sports activities follows the NPHO protocols. All equipment and rental yachts are sanitised



Your Departure



E-Check Out

Pre check-out billing through our App or in your room. Reserve your private check-out with the concierge



Luggage and luggage buggies will be collected & sanitised before your departure



Request a private limo transfer. All our drivers will take great care of you. All vehicles are deeply sanitised



Boarding pass & airport assistance for a quick and safe departure through our concierge service



Our commitment



All our team has received training from the University of Crete



The hotel's operational meetings are conducted online. All staff are given daily thermal checks and weekly "Antigen" tests



Our medical centre & doctors are available to all guests for health consultations, checks or medical services (optional)



Together with our partners we implement & only use sanitising products of the highest standard, approved by the NPHO and WHO



contact us
concierge@eloundabeach.gr